

REGULATIONS ON THE INTERNATIONAL EXPRESS SHIPPING OF PROHIBITED AND RESTRICTED GOODS

Applies to all international products.

1. The following are excluded from carriage (prohibited goods):

- Shipments for which no customs declaration was issued, which is necessary according to applicable customs regulations,
- Shipments whose carriage is in violation of import or export regulations (that may relate to German, international, foreign exchange-related provisions, or other provisions),
- Shipments whose content is excluded from carriage by DHL due to reasons of safety or legal reasons,
- Shipments whose packaging is damaged or insufficient.

The following content is excluded:

- Live animals
- Hunting (Animal) trophies, animal parts such as ivory and sharks fin, animal remains, or Animal-by-Products and derived products not intended for human consumption, prohibited for movement by the CITES Convention Appendix 1 and/or local law.
- Precious metals
- Cash (the current statutory payment methods such as banknotes and coins)
- Complete weapons, airsoft guns/air guns, firearm replica
- Ammunition and explosives
- Human remains in any form
- Illegal goods (e.g., drugs or narcotics, ATTENTION: country-specific differences)
- Fakes / Counterfeit goods
- Loose precious stones and semi-precious stones
- Cannabis and its derivatives (e.g. for medical use)

2. Shipments that may be carried under restricted circumstances

Shipments that may be carried under restricted circumstances include shipments whose content may only be carried by DHL Express if it complies with particular provisions due to safety or legal reasons. This content is to be agreed for the individual case with your sales advisor prior to the carriage of this content for the first time. This includes in particular:

- Toy guns, firearm parts, Tasers, and replica ammunition
- Controlled military items & firearm attachments such as night visions, silencer, magazines, etc.)
- Dangerous goods and perishable goods
- Jewelry and watches
 - B2B - with an individual value or a shipment value of up to a maximum of EUR 100,000
 - B2C/C2B/C2C - with an individual value or a shipment value of up to a maximum of EUR 10,000
- Commemorative coins, medals & high valuable collectables
 - B2B - with an individual value or a shipment value of up to a maximum of EUR 10,000
 - B2C/C2B/C2C - with an individual value or a shipment value of up to a maximum of EUR 2,000
- Hunting trophies and animal skins according to CITES Convention Appendix II & III can be shipped with export and import permit
- Travellers Cheques and Activated Credit Cards

The following goods may also be carried under restricted circumstances if the value of the goods is > EUR 500,000

- Tax stamps
- Cigarettes, cigars and tobacco products
- E-cigarettes & accessories (require internal approval through regional risk management)
- Antiques, works of art, handicrafts
- Other transferrable securities as bearer instruments/securities (e.g., event admission tickets, blank checks, lottery tickets, prepaid phone cards, activated SIM cards for mobile phones, gift cards, vouchers/tokens, unused stamps, etc.)